

## Covid-19 Compliance Measures

We would like to reassure everyone that the safety and wellbeing of our guests, staff, family and community is our top priority so we have conducted a Covid-19 risk assessment of our business and will be putting in the following measures.

### **Social Distancing**

Our site has been designed to ensure each tent allows plenty of space and privacy for our guests which easily allows social distancing. Each tent is self-contained with its own bedrooms and separate bathroom. There is also an outside front area, with seating, fire pit and bbq.

We ask all of our guests to work with us and to adhere to social distancing at all times and to remain aware of other guests on the track, car park area and in the kitchen. There will be only one family permitted in the kitchen at a time, other guests will be asked to wait outside whilst socially distancing.

On check in, we will happily meet guests whilst socially distancing, show you to your tent and will remain outside of your tent.

If you would rather have a self-check in with no contact, that is completely fine, drop us a text/email beforehand to let us know.

Guests will be asked to use sanitiser hand gel on arrival and before entering the kitchen.

### **Enhanced Cleaning**

To reduce the risk of cross contamination the following measures will be in place:

- Guests are welcome to bring their own duvets, duvet covers, pillows, pillowcases and towels- If you wish to do so, please confirm 48 hours before arrival
- Mattress protectors, base sheets, duvet covers, pillowcases and towels will be changed between guests and washed at high temperatures
- All hard surfaces will be thoroughly cleaned and disinfected between stays
- Disinfectant aerosol sprays used on curtains/blinds
- Cleaning staff will wear disposable gloves and aprons
- Other touch points will be disinfected between stays
- Doors and windows to be open during changeover
- Guests will be encouraged to regularly wash their hands particularly when returning to the site. Hand sanitising facilities are in the tents, shower rooms and kitchen
- Guests will be asked to check out promptly by **10.30am** to ensure enough time for a thorough clean
- Antibacterial soap and hand sanitiser will be provided in each tent, shower rooms and kitchen

Finally, all guests are asked to check for any Covid 19 symptoms before leaving home and asked not to travel if displaying any symptoms. Please stay updated by looking at [www.gov.uk](http://www.gov.uk) if you have any further questions please contact us at [info@chegworthmill.co.uk](mailto:info@chegworthmill.co.uk)

Hopefully the above will answer any queries that you may have about your stay or any future bookings during this difficult time. The safety and wellbeing of all guests, Chegworth Mill Farm Team and community are of the utmost importance to us.

Best wishes and stay safe  
Ken & Alison